

# Questions/Concerns

Community Waste Disposal  
Customer Service Representatives  
are ready to assist you with:

- Questions
- Complaints
- Cart Repair
- Damages/Spills

## Customer Service Hours

Weekdays 8:00 am - 5:00 pm  
Saturdays 8:00 am - 2:00 pm

Dedicated Keller Line

**817.795.9300**

customerservice@cwd.to  
www.CWD.to



CommunityWasteDisposal.com  
Since 1984

2010 California Crossing Road, Dallas, Texas 75220-2310  
817.795.9300 www.CWD.to



1100 Bear Creek Parkway, Keller, TX 76248  
817.743.4000 www.cityofkeller.com

# Bulky Waste Collection

Bulky waste will be collected weekly, on your **second service day**.

Each household is limited to 2 cubic yards of bulky waste per week.



Place all bulky waste at your curb no later than 7:00 am on your second service day, for collection between 7:00 am and 7:00 pm.

1 cubic yard is equivalent to 1 washing machine

## Bulky Waste - Acceptable

Toys and Yard Tools Tagged as "Bulk Item"

Furniture

Bundled Carpet in 4-foot Lengths

Fence Panels No Larger than 4'x6'

Bagged Leaves

Washing Machines, Dryers, Water Heaters and Kitchen Appliances

Refrigerators/Freezers

(Must be tagged certifying removal of refrigerants)

## Bulky Waste - Prohibited

Single Items Weighing More than 150 lbs.

Remodeling/Construction Debris

Household Hazardous Waste

Tires, Batteries, and Propane Tanks

Loose Brush

Loose Debris

(Debris must be placed in a box or other container no larger than 2'x2'x4' and weigh no more than 50 lbs.)

# Yard Waste Program

Yard waste collection is available twice weekly. If prepared correctly, materials placed curbside on your **first service day** of the week will be collected by a separate CWD truck and taken to a compost facility. All items collected on your **second service day** will go to the landfill.

Loose brush in any amount will not be collected. Brush must be tied in bundles 4 feet or shorter, weighing no more than 50 lbs. Leaves and lawn trimmings must be bagged. Households are limited to 20 bags/bundles per collection day.

Use biodegradable bags on your first service day to send materials to the compost facility. Use plastic bags to send materials to the landfill.

The images below show proper placement requirements.



Tied and Bundled Brush



Yard Waste in Biodegradable Bags



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# City of Keller RESIDENTIAL SERVICES

Trash & Recycling

Bulky Waste

Yard Waste


Household Hazardous Waste  
& Used Electronics

Dedicated Keller Line

**817.795.9300**




# Trash & Recycling Services

 **TRASH** will be collected twice weekly. Please see the map below to determine the pickup days for your area.

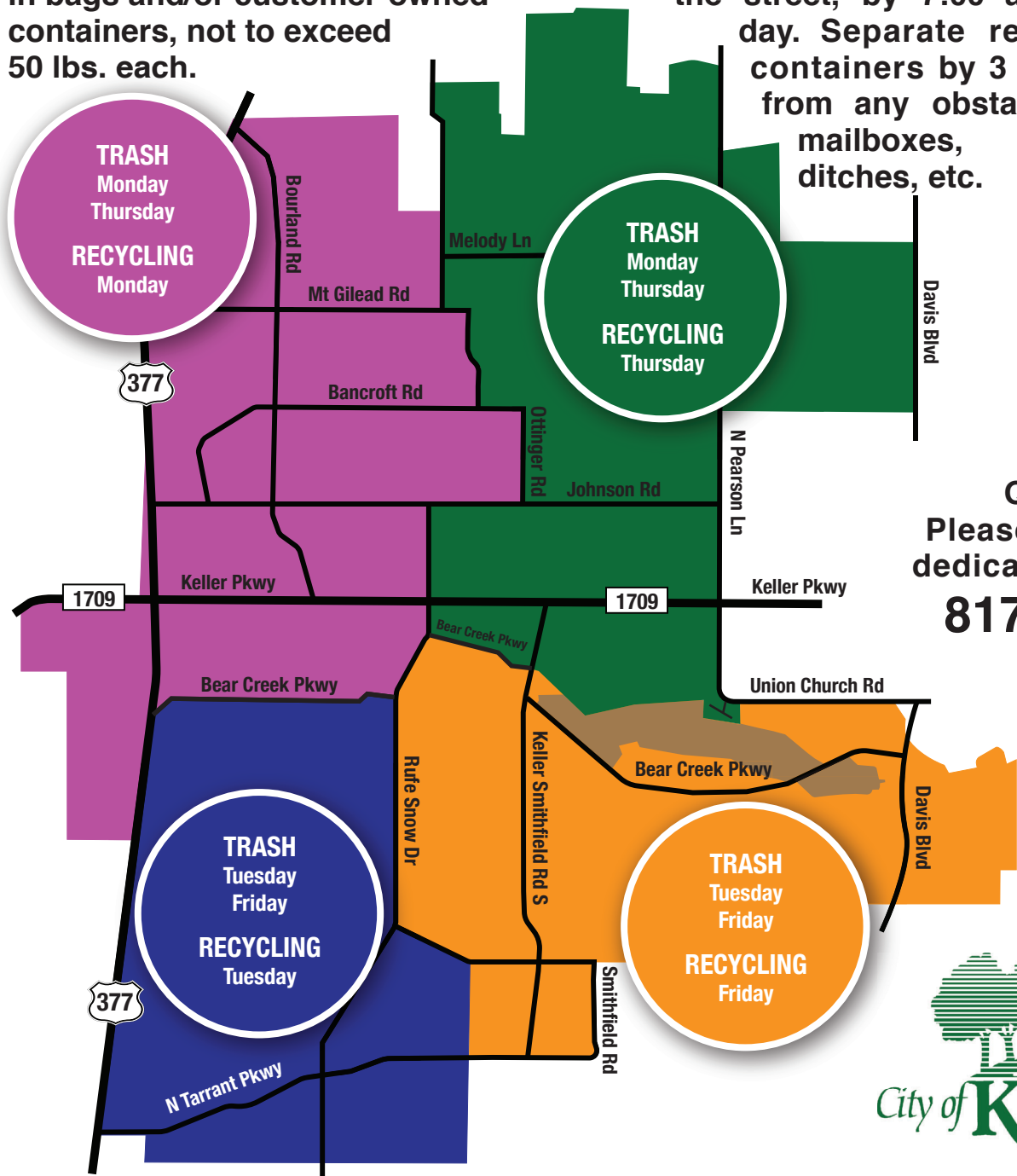
Place all items out no later than 7:00 am on your pickup day for service between 7:00 am and 7:00 pm.

All household **TRASH** must be placed in bags and/or customer-owned containers, not to exceed 50 lbs. each.

 **RECYCLING** will be collected weekly. Please see the map below to determine the pickup days for your area.

Place **RECYCLABLES** in or alongside the **BLUE 65-gallon recycle cart** or the **GREEN 18-gallon recycle bin**.

For efficient driver retrieval, place cart out with lid closed and handles toward the street, by 7:00 am on your service day. Separate recycling and trash containers by 3 feet and place away from any obstacles such as cars, mailboxes, fences, drainage ditches, etc.



Questions?  
Please call the Keller  
dedicated service line:  
**817.795.9300**



Additional recyclables may be placed beside the cart.



Additional recyclables may be placed beside the bin.

## Household Hazardous Waste & Used Electronics

CWD's Door-side Collection program encourages safe, easy, and responsible disposal of approved household hazardous waste (HHW) and used electronics.

Items accepted via the Door-side Collection program include poison, oil-based and latex paint, solvent, auto batteries, and flat screen televisions. For a more inclusive list, please visit [www.CWD.to](http://www.CWD.to).

How to Prepare for Your Pickup:

1. Call CWD at 817.795.9300.
2. CWD will mail you a collection kit.
3. Assemble your HHW/electronics according to the instructions provided.
4. Place your HHW/electronics at your doorstep, where CWD will pick it up.

This service is provided up to once a month, and is included in your regular monthly trash and recycling charge.



## PLEASE RECYCLE THESE ITEMS



## DO NOT RECYCLE THESE ITEMS

